# OCCUPATIONAL FRAUD in the RETAIL INDUSTRY

The ACFE's 2018 Report to the Nations included 108 cases of occupational fraud in the retail industry

\$50,000 S MEDIAN LOSS PER CASE



Median duration of a fraud scheme



### **MOST COMMON SCHEMES**



28%



NONCASH

CORRUPTION



13%

19%

**CASH ON HAND** 

REGISTER DISBURSEMENTS

SKIMMING

# MOST COMMON ANTI-FRAUD CONTROLS

76% CODE OF CONDUCT

71% INTERNAL AUDIT DEPARTMENT

67% EXTERNAL AUDIT OF FINANCIAL STATEMENTS

67% MANAGEMENT REVIEW

65% MANAGEMENT CERTIFICATION OF FINANCIAL STATEMENTS

63% HOTLINE

63% EXTERNAL AUDIT OF INTERNAL CONTROLS OVER FINANCIAL REPORTING

58% FRAUD TRAINING FOR EMPLOYEES

57% FRAUD TRAINING FOR MANAGERS/EXECUTIVES

**56%** EMPLOYEE SUPPORT PROGRAMS

53% ANTI-FRAUD POLICY

**50%** INDEPENDENT AUDIT COMMITTEE

48% DEDICATED FRAUD DEPARTMENT, FUNCTION, OR TEAM

47% PROACTIVE DATA MONITORING/ANALYSIS

46% SURPRISE AUDITS

41% FORMAL FRAUD RISK ASSESSMENTS

20% JOB ROTATION/MANDATORY VACATION

19% REWARDS FOR WHISTLEBLOWERS

# How are occupational frauds in the retail industry most often detected? Tip 31% Management review 19% Internal audit Account reconciliation 6% By accident 6%



## How does the perpetrator's level of authority relate to occupational fraud? **46%** OF CASES 36% OF CASES 14% **EMPLOYEE** MANAGER OWNER/EXECUTIVE \$20,000 \$57,000 MEDIAN LOSS \$629,000

## WHERE DID PERPETRATORS WORK WITHIN THEIR ORGANIZATIONS?

These were the three most common departments:



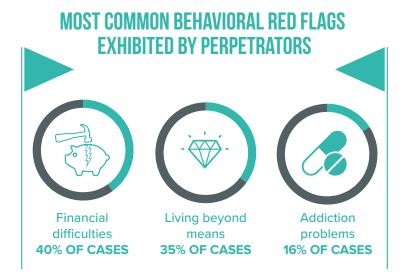


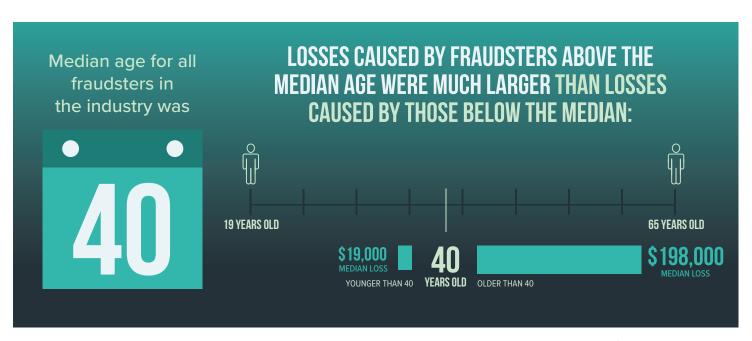


Customer service 15% OF CASES



Executive/upper management 10% OF CASES





Data from the ACFE's 2018 Report to the Nations. Download the full report and other resources at ACFE.com/RTTN.

